

Sharing is twice the fun

Collaboration between Support and Marketing

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www.DutchRoseReflections.com



Passion never withers.
Dutch Rose Reflections

Making use of information



- Do you work for support / tech doc /marketing or other?
- How much new content do you publish / year?
- How often does your content change after publication?
- Who (re)uses your content?



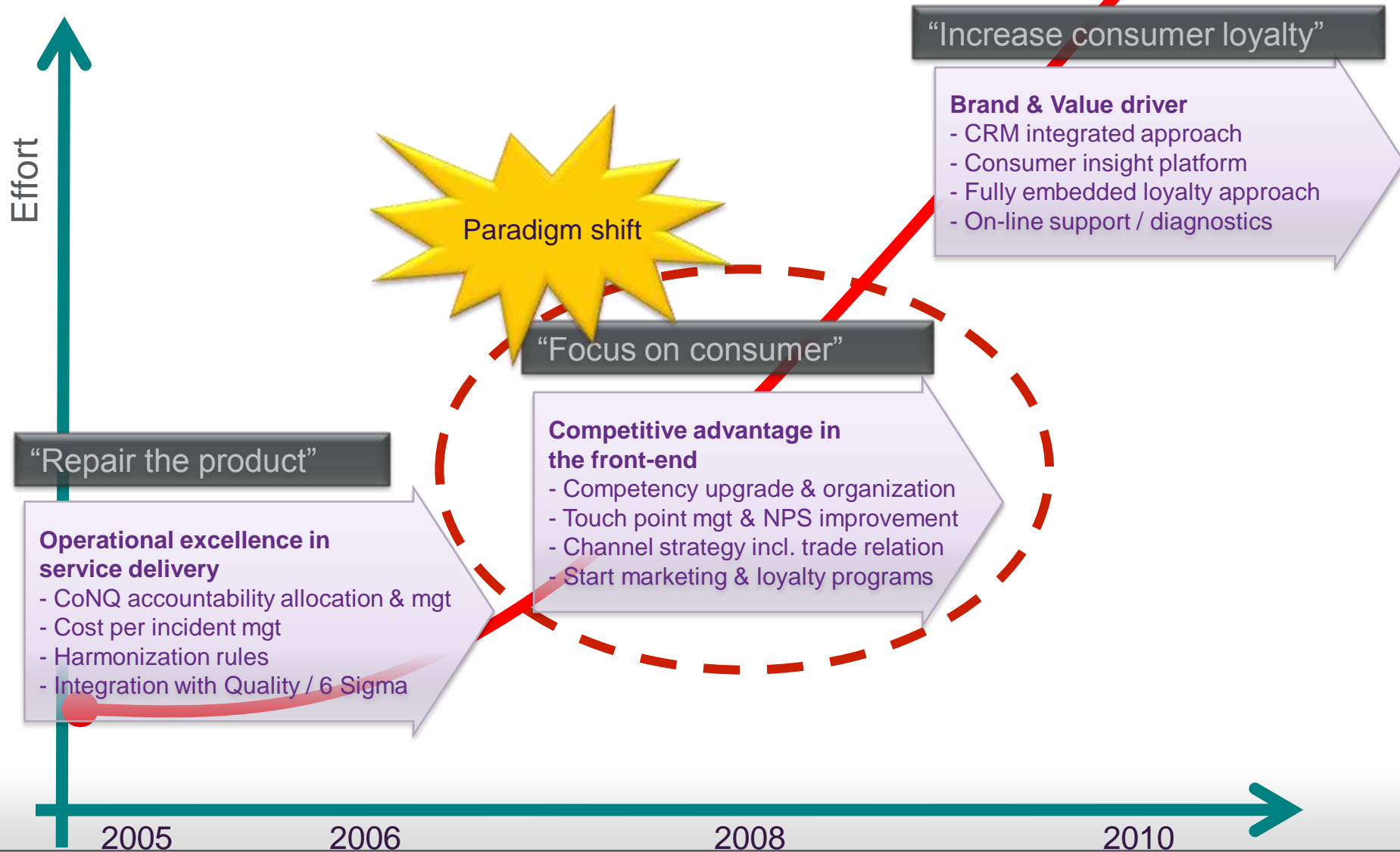
1. What could you possibly share with marketing?
(or what could you possibly share with support)
2. What is the bottleneck for sharing?



Philips, the case



Objectives of Consumer Care





You Are Here: [Home](#) > [Consumer Products](#) > [Contact & Support](#) > [Product](#)

Contact & Support

Search a Model

Philips arcitec Electric shaver
RQ1095 with Flex & Pivot
Action
RQ1095/22

Contact Philips

If you could not find your support information on-line.

+ Customer Care

Product support

- ▶ User manuals
- ▶ **Frequently asked questions**
- ▶ Tips & tricks
- ▶ Product information

Service

- ▶ Order spareparts
- ▶ Product registration

Search all documents for this product:

 Only documents in English (US)

Print page

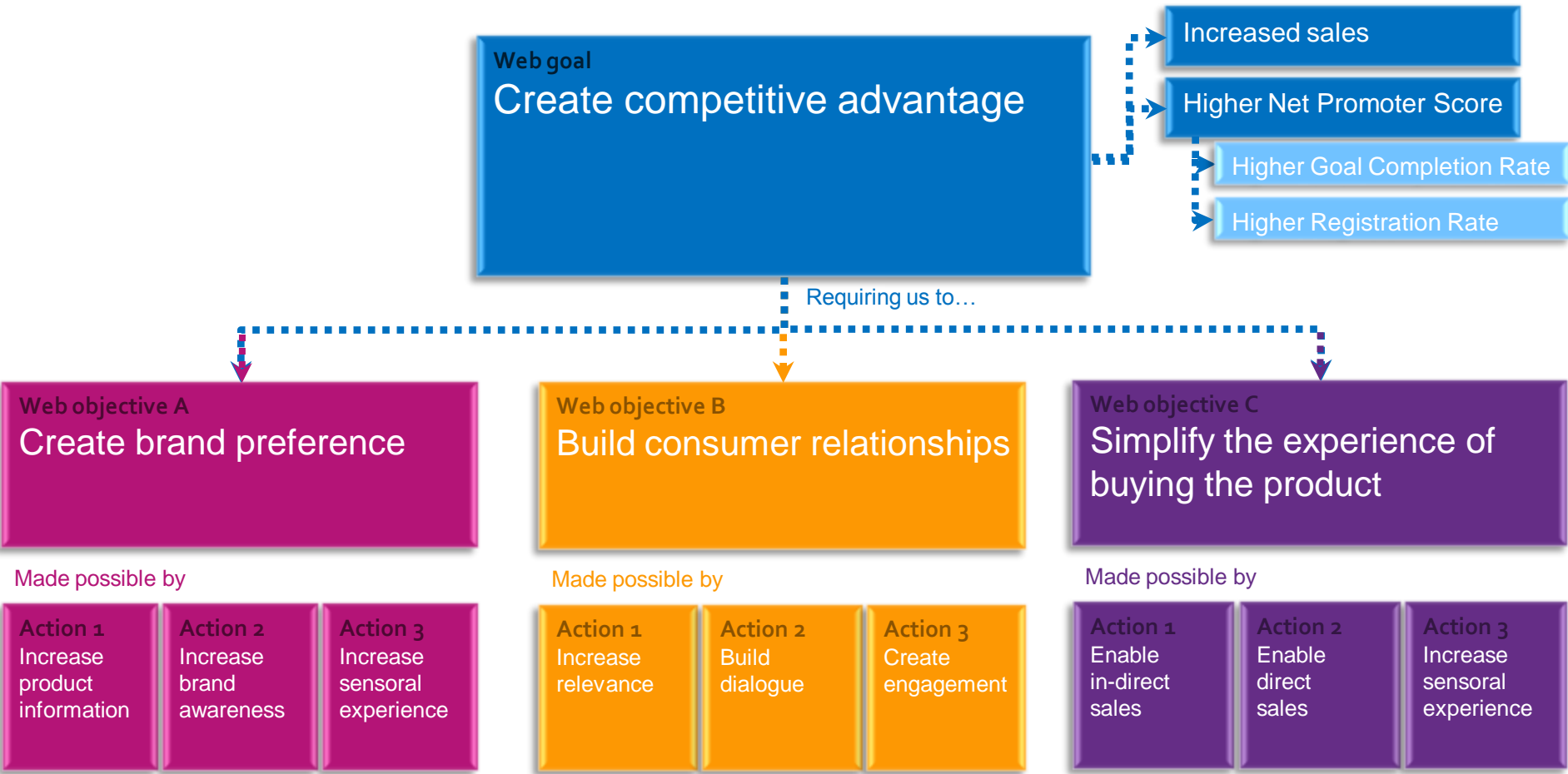
Frequently asked questions

Show by: Topic Popularity

Appliance

- + Can I use a pre shave lotion to prepare my skin for shaving?
- + Why doesn't the shaver shave as well as it used to?
- + What is the correlation between the heaviness of a man's beard and the shaving time shown on the display?

OR




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Consumer Products | Healthcare | Lighting | Contact and Support | Compare and Pick

Audio systems

Compare Products

Back to list



Wireless Music Station
WAET700/27

[Details](#)

Features

- Wireless streaming
- Enjoy Internet radio
- UPnP Wireless streaming
- USB Direct plays music
- Music Broadcast to Stations
- Music Follows Me
- View album art in full color
- My Room, My Music in each room
- NEW SRS total output power
- Built-in Woofers
- Super Sound Panel for mid, high
- Wireless Streaming with PC
- 89GB hard disk / 1588CDs
- ED and USB Direct playback

PHILIPS
sense and simplicity



Free your music

Enjoy all your music in every room - wirelessly

With the new/2008 Philips wireless music station in your home, you can easily play all your favorite music wirelessly throughout your home. From your PC, iPod/iPad, or any other music source in the other 40 rooms.

Wireless streaming options - wireless

- Wireless streaming from your PC or server
- Play Internet radio
- Wireless streaming from PC, iPod/iPad
- USB Direct from your own USB hard drive

See what's new and better

- Play Broadcast music in the other room in all rooms
- Music Follows Me: you move, so does your music
- My Room, My Music: listen to different music in each room
- View album art in full color

Look to meet your needs

- 89GB hard disk capacity
- Full-size Windows for easy navigation
- Super Sound Panel for mid/high frequency

PHILIPS
sense and simplicity

Consumer Products | Healthcare | Lighting | Contact and Support | Compare and Pick

Wireless music products

Wireless music station
Wireless music station
Wireless music station

WAET7000 | WAET7008 | WAET7002

[Details](#)

Wireless Music Station

WAET7000


Overview | Features | Specifications | Support

Free your music

Enjoy all your music in every room - wirelessly

With the new/2008 Philips wireless music station in your home, you can easily play all your favorite music wirelessly throughout your home. From your PC, iPod/iPad, or any other music source in the other 40 rooms.

Stream it



InternetRadio

WiFi CERTIFIED

Music Broadcast

My Room, My Music

View album art in full color

NEW SRS total output power

Built-in Woofers

Super Sound Panel for mid, high

Wireless Streaming with PC

89GB hard disk / 1588CDs

ED and USB Direct playback

Products > Healthcare > Lighting > Contact and Support > Contact

Register your product / Log in

United Kingdom / English

Search


arcitec
Related product(s)

RQ1095/22 RQ1085/22 RQ1075/22

Buy

naver
Action RQ1095

Features Specifications Support



The best shaver from the world's no. 1

Perfectly close, even on the neck

For men who only want the very best, arcitec combined Flex & Flex Action with the Triple-track shaving heads for a perfectly close shave, even on the neck.

arcitec
Perfectly close, even on the neck

360

Shaves even the shortest stubble

Comfortably close

For a fast and close shave

Shaver Cutting System

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You Are Here: Home > Consumer Products > Contact & Support > Product

Philips arcitec Electric Shaver
RQ1095 with Flex & Flex Action
RQ1095/22

Search a Model

RQ1095/22

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- Frequently asked questions
- Tips & tricks
- Product information

Service

- Order spareparts
- Product registration

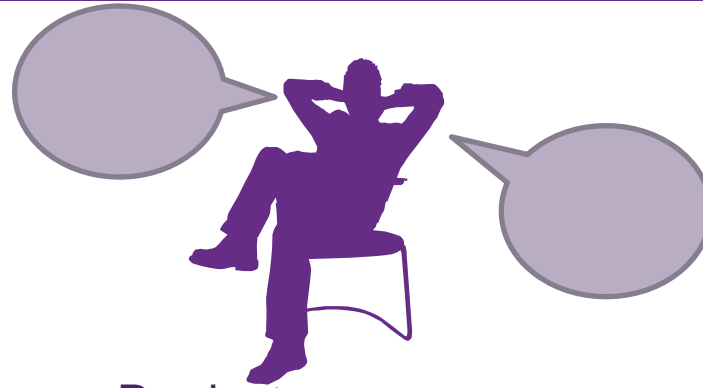
Search all documents for this product

Type in a keyword

Frequently asked questions

Appliance

- + Can I use a pre shave lotion to prepare my skin?
- + Why doesn't the shaver shave as well as it used to?
- + What is the correlation between the shaver's performance and the shaving head?



Product manager

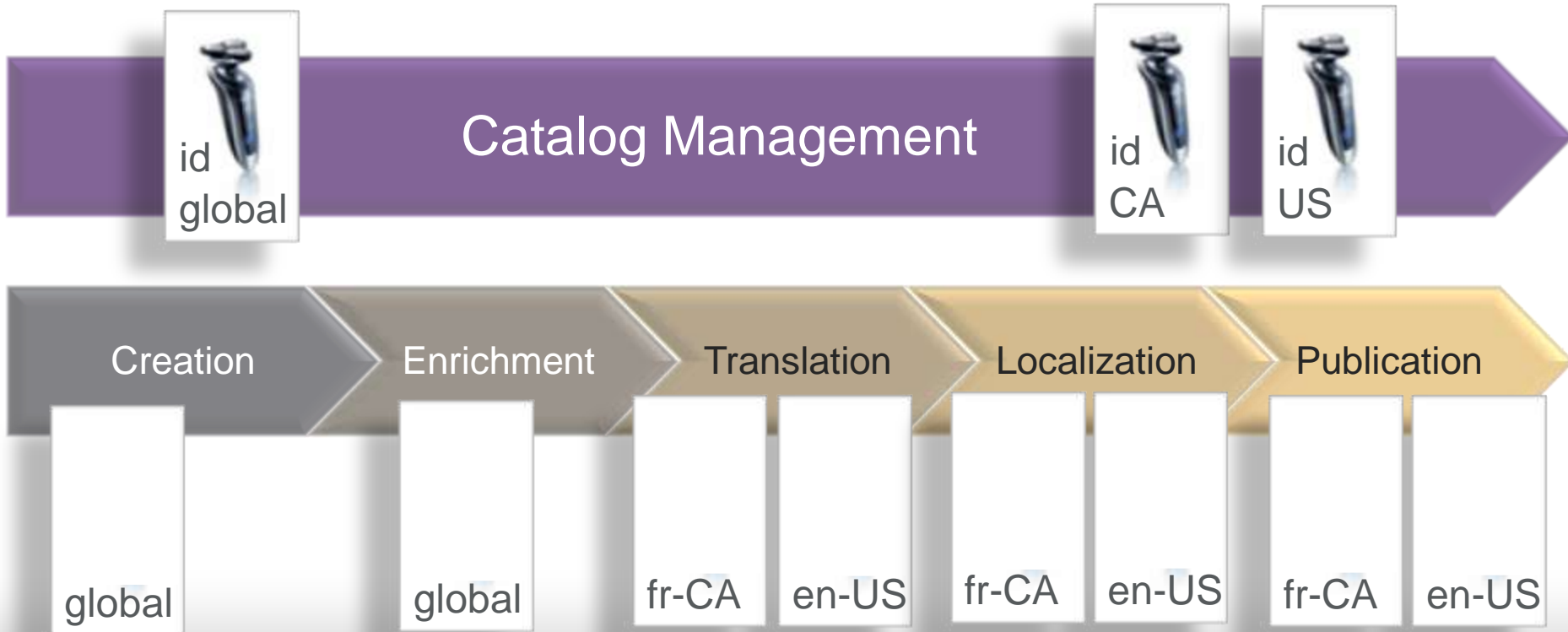


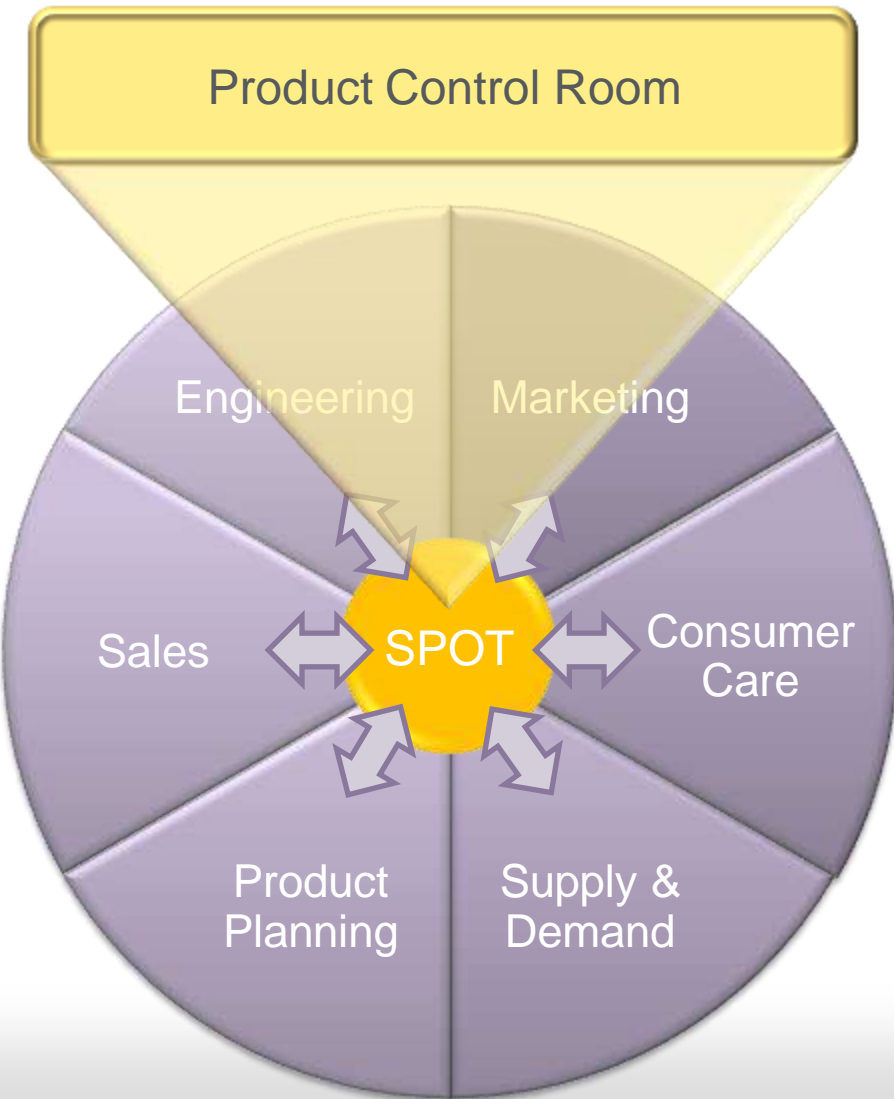
Service center
agent



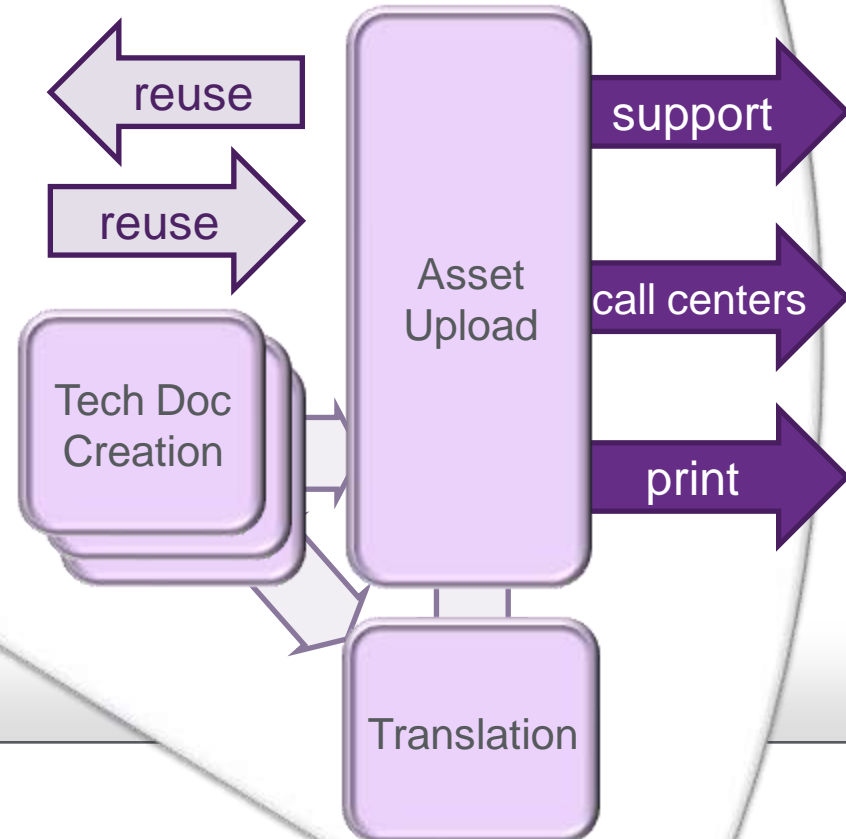
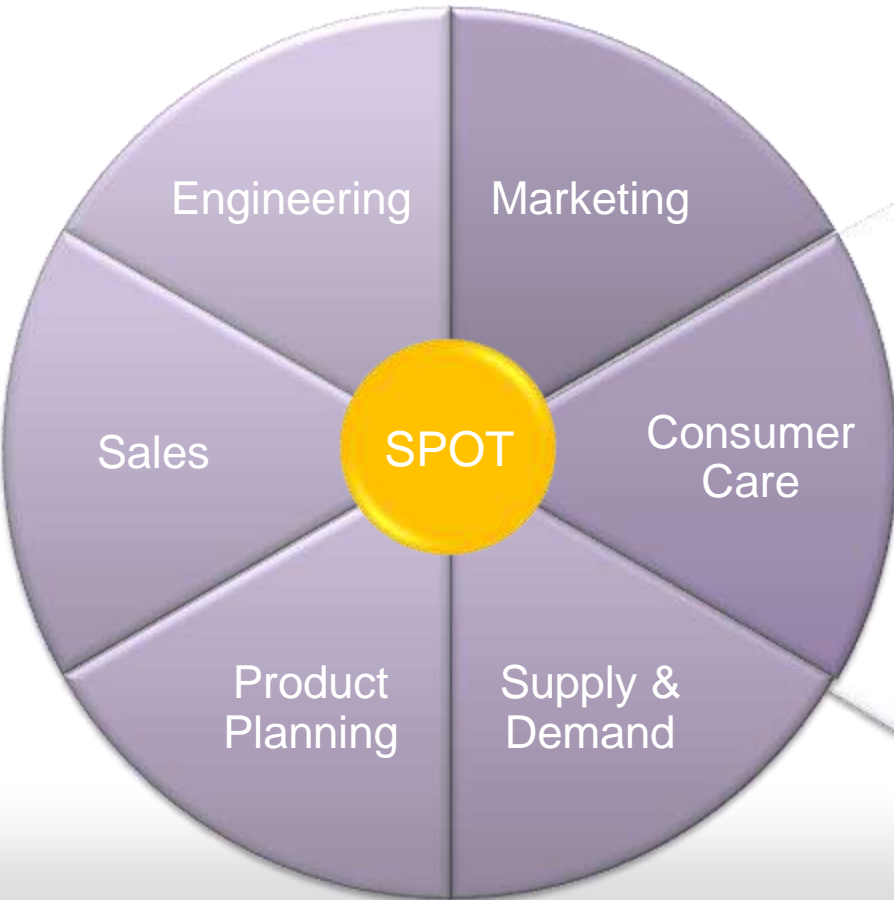
Country internet
manager

CONTENT MANAGEMENT CHAIN

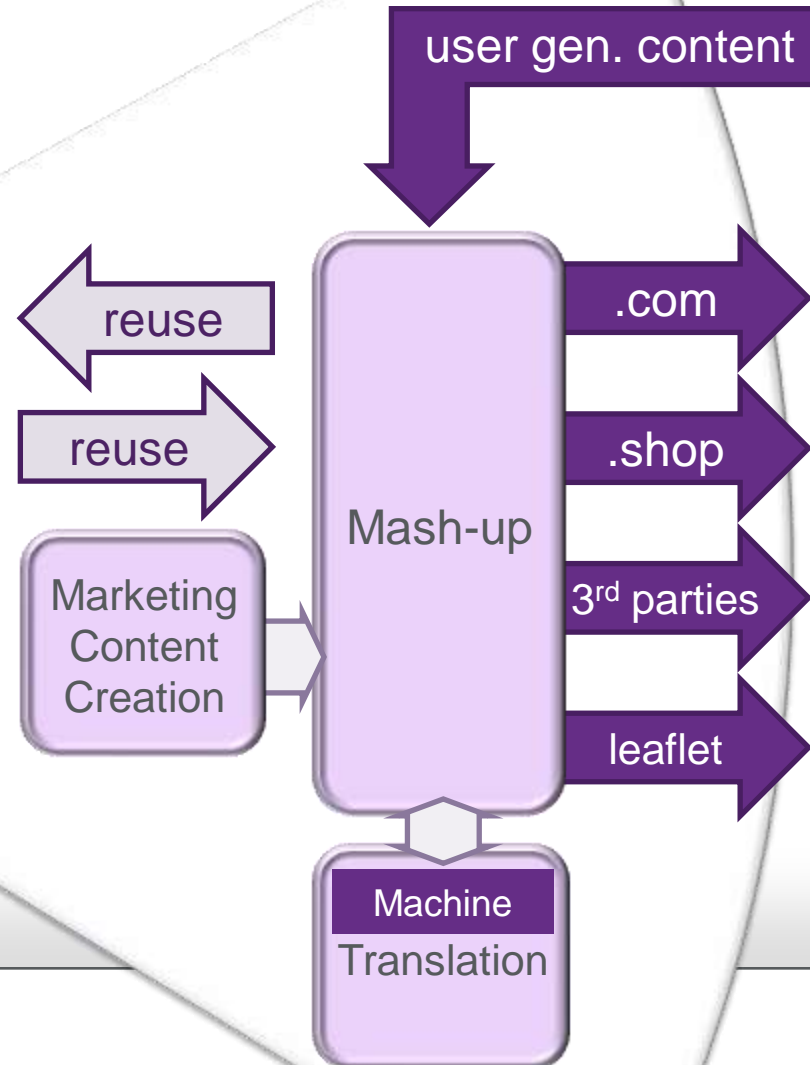
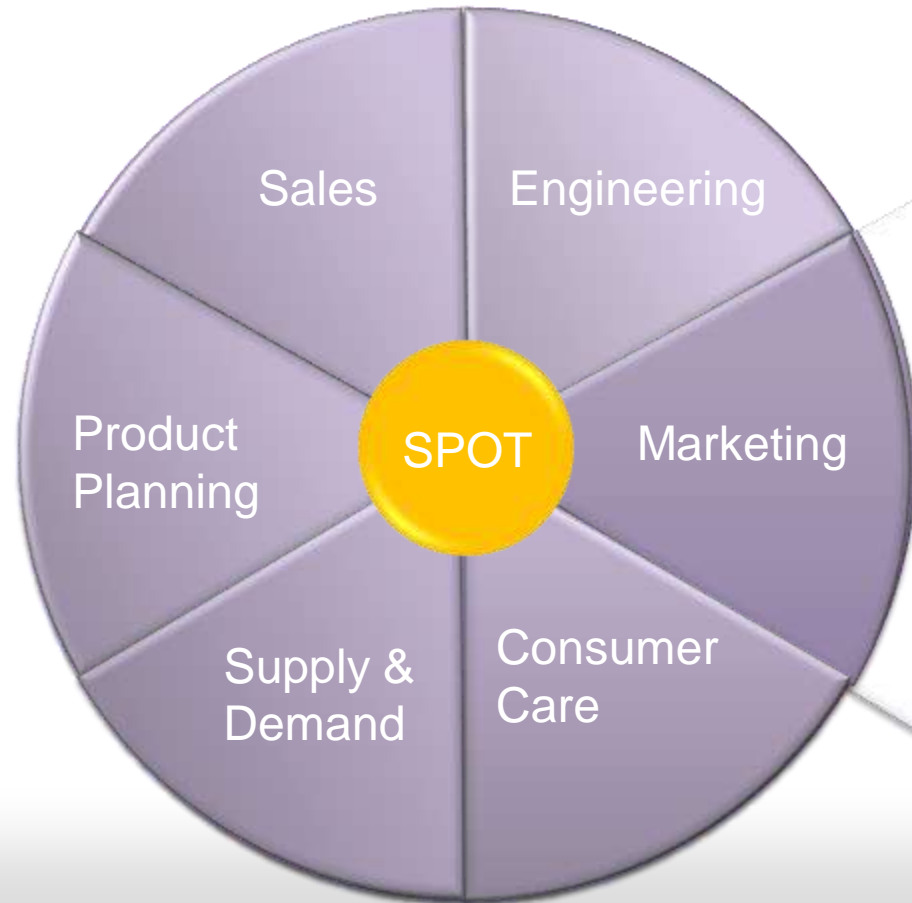




Product Control Room



Product Control Room





Share Content



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(or what could you possibly share with support)
2. What is the bottleneck for sharing?



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Making use of information

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